

FINANCIAL POLICY FOR PATIENTS

The purpose of this policy is to provide the information necessary to produce smooth and efficient handling of the financial aspects of your care at Grateful Health & Wellness. Please read and review this policy and direct any questions or concerns you have prior to receiving care.

Grateful Health & Wellness' financial policy states that the fees for your chiropractic services and other related services are due in full at the time of service, unless prior arrangements are made between patient, doctor, and staff. Payment may be made with cash, check, credit card or debit card for the service(s) provided. Upon request, patients may receive an insurance receipt at the conclusion of each visit which they may submit on their own to their insurance company. To the extent that your insurance company covers chiropractic care, you may receive reimbursement. Please speak with a representative of your insurance company to verify coverage. Reimbursement will be provided directly to you. Ultimately, you are held responsible for the cost of your care. Any funds due are expected to be paid in full at the time of the service.

Please do not hesitate to ask if you have any questions or concerns regarding this form.

Our Policy is as follows:

- **Payment is required at the time of service.**
- We accept Visa, MasterCard, cash, and personal checks.
- There will be a \$20.00 fee for any returned checks.
- Unless previous arrangements have been made with the Business Office, *balances that are 30 days old are considered past due and may cycle into a collection service.* If this occurs, a \$20.00 fee is charged to your account.

Alternative option for patients:

Pre-Payment Plan: These plans entitle you to six (6), twelve (12), or twenty-four (24) visits with the doctor for \$486, \$918, or \$1,728, respectively. This translates to an overall savings of 10%, 15%, or 20%, respectively. This does not include any additional services.

Cancellation Policy:

Please note that our office must receive at least 24 hours notice when canceling an appointment. Any appointments canceled with less than 24 hours notice are subject to a cancellation fee. The fees for same-day cancellations are \$40.

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IT IS IMPORTANT THAT YOU NOTIFY THE BUSINESS OFFICE IMMEDIATELY REGARDING ANY CHANGES IN YOUR FINANCIAL OR INSURANCE STATUS. IT MAY BE NECESSARY FOR YOU TO RECEIVE NEW FINANCIAL POLICY INFORMATION.

I HAVE READ AND FULLY UNDERSTAND AND ACCEPT THESE POLICIES. I AM AWARE THAT I AM ULTIMATELY RESPONSIBLE FOR ALL CHARGES, REGARDLESS OF THE PLAN SELECTED.

Please sign below if you accept the terms of this cash policy:

Signature

Date

Please Print Name Here